

## **MODIMOLLE LOCAL MUNICIPALITY**



### **REQUEST FOR PROPOSAL Tender No 74/1/596 REVENUE ENHANCEMENT MANAGEMENT AND COLLECTION**

Proposals are hereby invited from service providers for a capability proposal on revenue enhancement and collection. The municipality is embarking on a project to optimize its revenue management and collection processes to improve services and service delivery to its citizens. To this end the municipality calls for proposal for revenue enhance and collection of its debt. Such proposal should include proposal on:

- Recommendation on revenue improvements
- Debt collection processes
- Data cleansing
- Updating and verification of Indigent Register
- Account holder verification
- Credit vetting
- Call Centre capability
- Payment Solutions
- Revenue enhance mechanisms
- Decreasing the collection time cycle
- Financial model
- Speed of implementation

Invalid documents or non-submission of the following will disqualify the bid:

- An original valid Tax Clearance Certificate
- Original certified copies of company registration documents and ID documents of members;
- Company profile, with contactable references;
- Statement of municipal rates and taxes, not more than 3 months old

Proposal in a sealed envelope endorsed "RFP" (Number 74/1/596) and Revenue Enhancement, Management and Collection must be placed in the Tender/Bid Box of the Modimolle Municipal Building, O R Tambo Square, Harry Gwala Street, Modimolle, on or before **Friday 25 February 2011 at 12:00**, or be posted to the Municipal Manager, Modimolle Local Municipality, Private Bag X1008, MODIMOLLE, 0510 to reach the municipality in time to be put into the tender box before the closing date and time. Modimolle Municipality is not obliged to accept the lowest or any tender and reserves the right to accept part or the whole of any tender, as well as to accept multiple tenders for the same product.

**Queries relating to RFP may be directed to Mr. M M Lekalakala at 014 718 2073 / 083 461 6662 or e-mail [mlekalakala@modimolle.gov.za](mailto:mlekalakala@modimolle.gov.za)**

O R Tambo Square  
Harry Gwala Street  
**MODIMOLLE**

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**K S LEKALA  
MUNICIPAL MANAGER**

**[Notice No 16/2/2011 – 15/02/2011]**